



First Light Flower Essences of New Zealand® Registered Practitioner Code of Practice

This document contains information applicable to all those who wish to work with the First Light Flower Essences of New Zealand® as a Registered Practitioner. General information for all practitioners is found in the First Light Flower Essences of New Zealand® Practitioner Guidelines, available in the First Light Flower Essences of New Zealand® Online School Library.

SECTION 1: FIRST LIGHT FLOWER ESSENCES OF NEW ZEALAND® REGISTERED PRACTITIONER CODE OF PRACTICE

Eligibility for registration as a First Light Flower Essences of New Zealand® Registered Practitioner is conditional upon the practitioner's confirmation upon application that they accept and agree to abide by the terms and conditions set out in this First Light Flower Essences of New Zealand® Registered Practitioner Code of Practice and in the First Light Flower Essences of New Zealand® Practitioner Guidelines.

A First Light Flower Essences of New Zealand® Registered Practitioner is expected to uphold, respect and maintain the good reputation of First Light Flower Essences of New Zealand® to the best of their ability by following these guidelines:

1. To offer First Light Flower Essences of New Zealand® consultations and personalised First Light Flower Essences of New Zealand® blends to clients when requested in a professional context and in the best interests of the client.
2. To ensure consistency between the product and services that are offered or advertised by the Registered Practitioner and the products and services provided in practice.
3. To carry personal responsibility and accountability for their own practice and to maintain a professional stance at all times when conducting a consultation.
4. To treat clients and client records with absolute confidentiality and respect at all times.
5. To provide a safe, confidential environment for the consultation.
6. To refrain at all times from making claims to heal, cure or treat any conditions (emotional, physical, mental or spiritual). First Light Flower Essences of New Zealand® work at a vibrational level to help address the energetic cause of the many issues people experience today.
7. To professionally and respectfully manage and resolve any client complaints, ideally to the satisfaction of the client.
8. To maintain and regularly update professional knowledge and skills by undertaking a minimum of 8 hours ongoing First Light Flower Essences of New Zealand® study in class or online each calendar year (1 January to 31 December),



so that the most up to date information and essence selections are available to clients.

9. When necessary, to recognise their own limitations in addressing the needs of clients and refer them to another practitioner.
10. When working with people with highly specialised conditions such as significant personality, psychiatric or mental health issues, it may require a highly trained, knowledgeable and skilled approach which is not part of the First Light Flower Essences of New Zealand® training. First Light Flower Essences of New Zealand® Registered Practitioners are not obliged or required to accept every person who comes to them as a client and each needs to know what their limitations are. Each Registered Practitioner is advised to operate within the parameters of their individual skillset which is defined by the training that they have successfully undertaken and the knowledge that they have gained.
11. To find out about and to comply with all legal rules and regulations relevant to the country in which they are receiving, working with and dispensing the essences.

Revocation of First Light Flower Essences of New Zealand® Registered Practitioner status:

1. Any complaint that is made directly to First Light Flower Essences of New Zealand® regarding a First Light Flower Essences of New Zealand® Registered Practitioner will be investigated by First Light Flower Essences of New Zealand®.
2. First Light Flower Essences of New Zealand® reserves the right to revoke the registration status of any Registered Practitioner who is found to be acting contrary to the requirements and information included in this code of practice without consultation.

Personal Data:

First Light Flower Essences of New Zealand® will communicate with you via email and notifications through the First Light Flower Essences of New Zealand® Online School in relation to you being a Registered Practitioner.

At any time you can update, change or delete your contact information by sending an email to info@firstlightfloweressences.co.nz



SECTION 2: BENEFITS OF REGISTRATION

How the Registered Practitioner Status can Benefit You and Your Practice:

1. Become recognised in your community as a qualified and registered professional.
2. Have your name and your business listed on the Registered Practitioners page of our website to receive greater exposure and credibility. For example, people who are searching for a practitioner on our website will be able to find your details.
3. Any client enquiries that come directly to the First Light Flower Essences of New Zealand® office will be directed to the Registered Practitioners page on our website that will have your listing.
4. Boost your income by having access to special prices on cards and books that you can on-sell to your clients and on your website.
5. Take advantage of the exclusive special initiatives organised by First Light Flower Essences of New Zealand®. They offer you an opportunity to attract new clients to boost the visibility of your practice while you make a significant contribution to the world. For example, this year on World Flower Therapy Day - 24th September, our Registered Practitioners offered free consultations to people in need across the world in places such as New Zealand, Australia, Germany, Spain, Japan and the UK.
6. Grow your practice with exclusive access to our special bonuses, such as the 'Soul-Based Marketing for Healers' mini-course by global marketing expert Kylie Slavik.

Additionally, you have Complimentary Access to the **First Light Flower Essences of New Zealand® Online School** for the period of your registration where you can enjoy the following areas:

- Common Room – stay connected with other students and practitioners
- Notice board – be in the know and stay up to date with news, events and specials
- Questions and Answers – get your questions answered by Franchelle and access an extensive archive of Q&A's
- Library – watch videos of Franchelle and tap into the library of Case Studies and practitioner Theses